

Two-Factor Authentication

2FA

Application

User LOGIN, Login alert from new device detected

Trigger OTP and Submit Verification Code

Send and verify OTP via WA or Email to registered Email or Phone Number

***If your 2FA verification is blocked because you entered the OTP incorrectly three times, you need to contact the Helpdesk to restore access.**

Trusted Device

Device registered. If the user login with the device already registered, verification won't be needed. Maximum number of device that can be registered is 4.



Device Verification

Page Device Verification (This page only shows if the device has not been registered as trusted device) There are 2 options that can be chosen for verification process

Notification Email

User will receive notification email for detail login activity on a new device

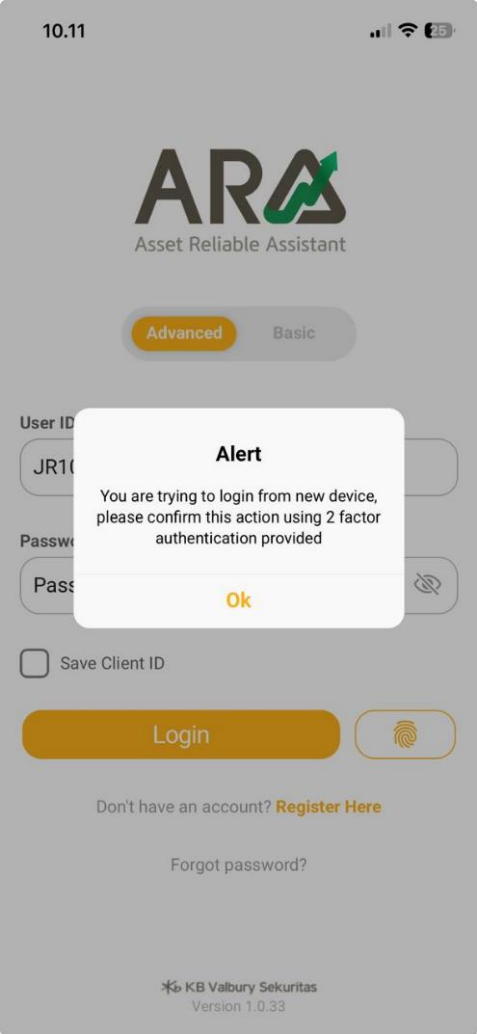
Remove Trusted Device

To delete device from trusted device list user must input their PIN

APPLICATION

User Login Alert

Login Alert from new device

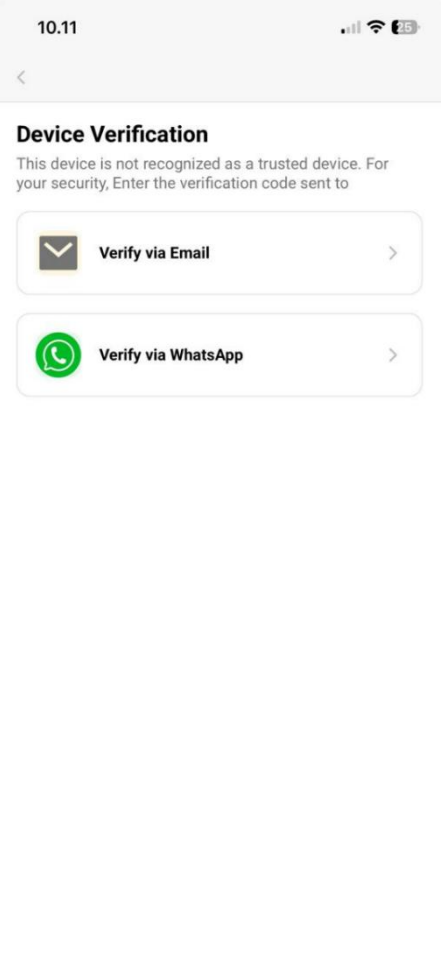


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Device Verification

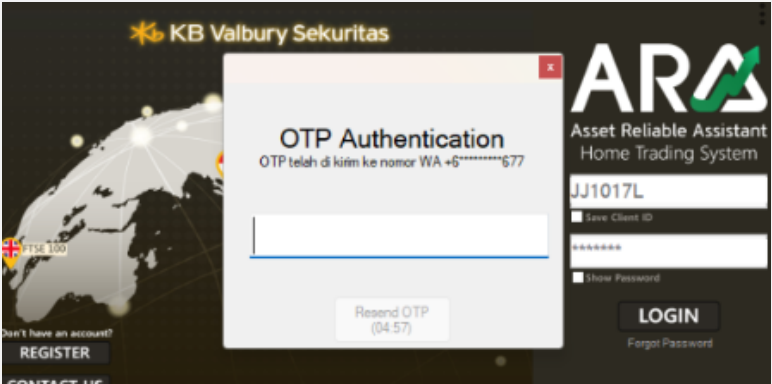
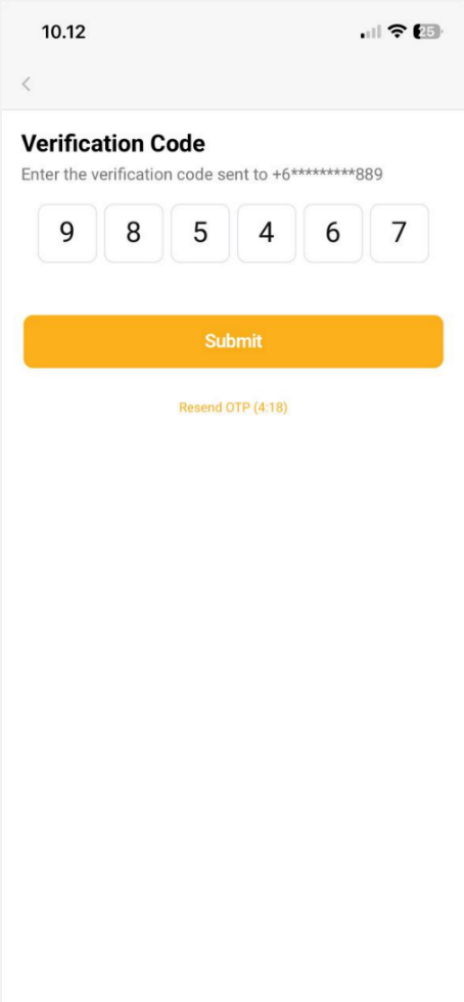
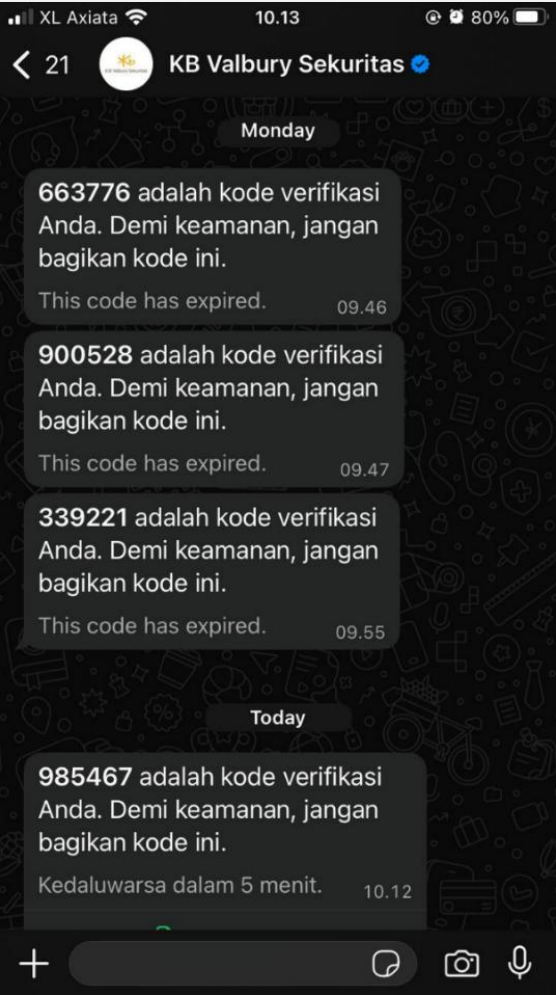
Page Device Verification

* User can choose to receive verification code via WA or Email.



Trigger OTP and Submit Verification Code


The OTP is only valid for 5 minutes, if the code already expired a message will be displayed "This code has expired"



Notification Email

User will receive an email with detail login information for every login activity on new device

Pemberitahuan Keamanan Akun - Aktivitas Login Terdeteksi Kotak Masuk x Info Terbaru x

 **no-reply@kbvalbury.com** <no-reply@kbvalbury.com>
kepada saya ▾

Sel, 27 Jan, 10.48 (8 hari yang lalu) ☆ 😊 ↶ ⋮

Halo [REDACTED]

Kami mendeteksi adanya login ke akun Anda dari perangkat baru. Berikut detail aktivitas tersebut:

Detail Login:

- UserID: [REDACTED]
- Perangkat: samsung, SM-A546E, Sture
- Sistem Operasi: android
- Waktu: 2026-Jan-27 10:48:46

Apabila Anda mengenali aktivitas login tersebut sebagai aktivitas Anda sendiri, maka tidak diperlukan tindakan tambahan.

Namun, jika Anda tidak mengenali aktivitas ini, segera amankan akun Anda dengan:

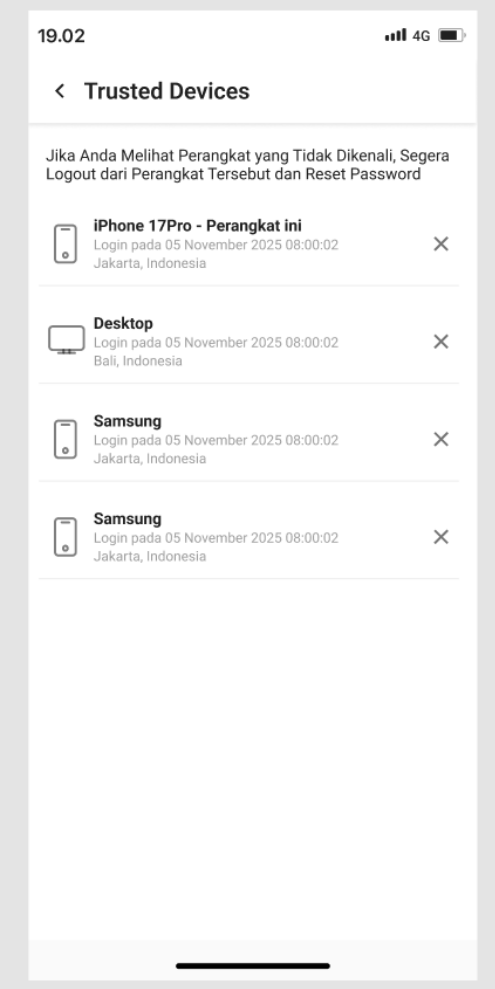
1. Mengganti kata sandi akun
2. Keluar dari semua sesi aktif
3. Menghubungi tim Helpdesk kami

Email ini dikirim secara otomatis, mohon tidak membalas email ini.

Terima kasih,
KB Valbury Sekuritas

Trusted Device

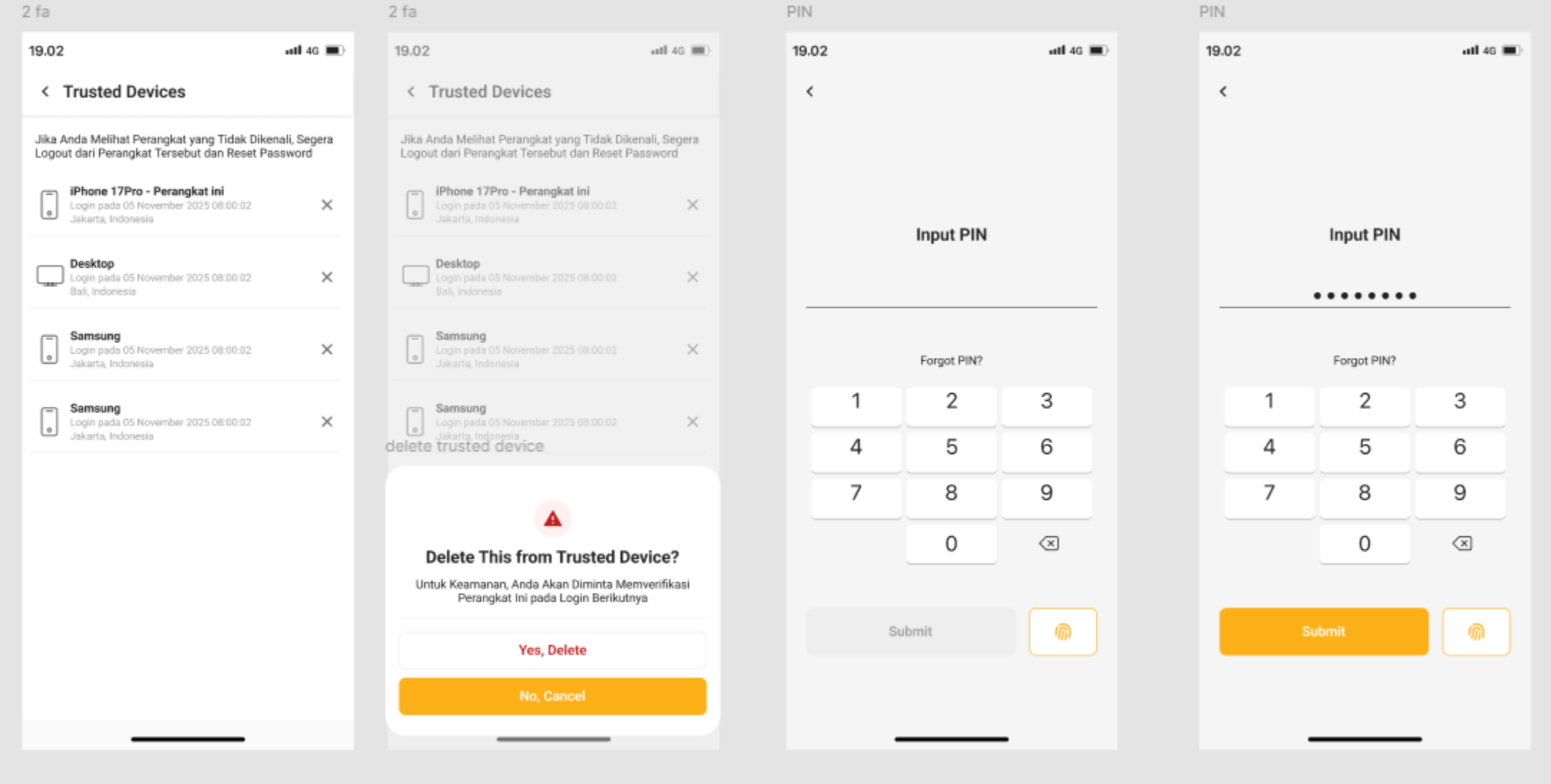
A device that has been verified will be listed in the *Trusted Devices* list



	Id	User Id	Device Id	Device Info	Created	Created...	Expired	Active
X	343		4C4C4544-0051-3910-8039-C2C04F395...	PC : OptiPlex 3000	27-Jan-20...	10.1.5.29	27-Jan-20...	No
X	336		a96ca0027b5abeb15de3397bc0f23882	samsung SM-A546E	27-Jan-20...	10.1.5.29	27-Jan-20...	No
X	338		ac3741830285b0ef4d25edca7663baf	Apple iPhone15,4	27-Jan-20...	10.1.5.29	27-Jan-20...	No
X	340		A7D92935-665D-E414-019E-169E1AFC...	PC : HP Pro Tower 280 G9 E PCI Desкто...	27-Jan-20...	10.1.5.29	27-Jan-20...	No

Remove Trusted Device

Removing a Trusted Device requires to input PIN



**End of
Document**

 **KB Valbury Sekuritas**

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